

Trust Center

Cookie Policy

Cookies, similar technologies and your choices across the website, signup and platform.

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<https://skyller.ai/en/cookies/2026-09-04>

1. One policy across Skyller

This Policy supplements the [Privacy Policy](#) and covers browsing, signup and use of the Skyller platform. The responsible company is **SKILLS IT SOLUCOES EM TECNOLOGIA LTDA**, trading as **Skills IT**, CNPJ **05.699.856/0001-10**, at Quadra ACSE 1, Rua SE 1, No. 38, suite 10, 2nd floor, Plano Diretor Sul, Palmas, Tocantins, postal code 77020-014, Brazil. Contact: contato@skillsit.com.br.

Privacy choices apply across the service. Technologies used depend on the page and feature: the same choice applies to the authorized category even when a particular tool operates only in part of Skyller.

2. Technologies and categories

We use cookies, local storage and similar technologies, including measurement events that do not rely on cookies.

Category	Purpose	Your choice
Necessary	Authentication, sessions, security, recording privacy choices and requested preferences such as language and theme	Remain active to provide the requested service

Category	Purpose	Your choice
Usage analytics	Browsing and usage statistics, including interactions and signup steps, to understand and improve the experience	Optional; off until authorized
Performance	Interface loading and response-time metrics to assess the experience	Optional; off until authorized

The two optional categories may be allowed or rejected separately. Rejecting them does not prevent signup or use of contracted features.

3. Inventory and duration

Technology	Category and purpose	Where used	Duration or condition
skyller_privacy_consent	Necessary: records version, analytics and performance choices and decision date	Browsing, signup and platform	Up to 180 days after the choice is saved
Authentication and session cookies	Necessary: maintain access and protect the session	Flows requiring identification	According to the session lifecycle and security controls
NEXT_LOCALE and theme storage	Necessary for requested preferences	Pages and interfaces offering these choices	Language: up to one year; theme: until changed or storage is cleared
Vercel Web Analytics	Usage analytics: pages, referral sources and technical browsing information	Website pages hosted on Vercel	Runs only with analytics permission

Technology	Category and purpose	Where used	Duration or condition
Vercel Speed Insights	Performance: technical loading metrics	Website pages hosted on Vercel	Runs only with performance permission
Google Analytics, including _ga and _ga_<id>	Usage and browsing analytics	Pages and interfaces where enabled and authorized	Cookies configured for up to 180 days, without automatic renewal on each visit
First-party experience events	Usage analytics: interactions, form filling and signup steps; performance: interface response times	Corresponding platform features	Each event requires permission for its category

Google Analytics requires configuration and activation; inclusion in this Policy does not mean collection on every page. First-party events may be processed by Skyller's observability infrastructure, including Langfuse. They are not necessarily sent to Google or Vercel.

Browser cookie and storage durations differ from processed-data retention periods, described in the Privacy Policy. You may remove local data in browser settings.

4. Accepting, rejecting and changing

The preference panel lets you accept optional categories, reject them or customize each one. Accept and reject options are equally easy to access. In the initial notice, closing the notice or pressing Escape continues with necessary features only and saves that choice where possible. When preferences are reopened, closing without saving preserves the previous choice. Ignoring the notice does not authorize optional metrics. Legal document pages can be read before making any choice.

You may reopen preferences using controls in the footer, signup and account preferences. Changes apply to future collection; withdrawing permission does not invalidate earlier processing with a valid basis. Requests about previously processed data follow the privacy contact and individual rights process.

5. Keeping your choice

In the same browser, choices are shared between `skyller.ai` and its subdomains. Browsing, changing language, signing in or completing signup does not require a new choice while the record remains valid for the presented purposes. Authentication cookies remain tied to their respective host; sharing preferences does not share session credentials.

On other domains, choices remain tied to the corresponding host. Another device, browser, private browsing or cleared storage may require a new choice. The notice may also reappear when the record is missing, invalid or expired, or a material change to purposes or scope requires a new decision. An editorial revision alone does not require renewed consent.

6. Preferences and service operation

Rejecting optional metrics does not disable processing necessary for authentication, security, operational auditing, billing and requested features, including AI responses. It also does not automatically erase previous records. These activities follow their own purposes and legal grounds under the Privacy Policy and DPA.

Cookie choices are independent of accepting the [Terms of Use](#), acknowledging the Privacy Policy and entering into the [DPA](#). Signing up or accepting contractual documents does not authorize optional categories.

7. Rights and contact

Skyller provides these common choices in Portuguese, English and Spanish while preserving applicable legal requirements. For questions, withdrawal or requests concerning your data, use preferences or contato@skillsit.com.br.